



Dear Advanced Neighborhood Pediatrics Patients:

Thank you for your trust and support throughout these times. Unfortunately, the coronavirus (COVID-19) outbreak has had an enormous impact on all of our lives. Information is constantly changing and we would like to assure you that we are closely monitoring and putting into effect all new safety and sanitation protocols based on the latest guidelines from CDC and the Montgomery County and Maryland Health Department. We are committed to the highest standards of safety, cleanliness and hygiene in our clinics.

To keep everyone safe, we have implemented the following temporary measures/policies:

1. All walk-ins are now canceled. We will only be taking appointments by phone.
2. If you have mild cough or congestion or fever, please call the clinic. We can do video call.
3. When arriving for your appointment, we request only the patient and or one parent to enter the office in order to limit exposures within the office.
4. Once you arrive at our building, we request that you check in with the front desk and then wait in your car to receive a call. We will call you when your room is ready to reduce crowding in our waiting room.

We have been and will continue to thoroughly clean our exam and waiting rooms.

Thank you for your patience as we all work together to "flatten the curve".

Best Wishes,

Advanced Neighborhood Pediatrics